



LabTech Integration

Streamline Intronis monitoring and software deployment through LabTech RMM tools

LabTech is a remote monitoring and management (RMM) platform designed to give centralized visibility into your clients' IT systems. Intronis Cloud Backup and Recovery provides a local and offsite backup solution for MSPs to sell to the very same customers. Our integration with LabTech's monitoring solution allows seamless tracking of backup and recovery statuses, as well as remote deployment of the Intronis Cloud Backup and Recovery software.

Intronis integrates with LabTech so MSPs can spend less time on administrative tasks and more on growing their businesses.

Benefits of the Integration

- Configure automated alerts for backup and recovery events in the Windows Event Logs
- Deploy the Intronis software without logging into a customer's computer
- Remotely manage multiple customer accounts in real-time
- Simplify workflow and improve accuracy across your managed service business

The screenshot shows the LabTech configuration interface for an event log. The 'Assign Event Set' tab is active, showing the configuration for 'Intronis - Backup Errors'. The event log type is set to 'Application'. The configuration includes options for alerting (e.g., 'Alert when this event occurs once') and a table of existing event sets.

| Machine.Group ID | Log Type | ATSE | Email Address | Interval | Duration | Re-Arm |
|------------------|-------------|---------|-------------------------|----------|----------|--------|
| 2scale | Application | BWISPCV | support@networkdepot... | 2 | 4 Hr | 1 Day |
| | Application | E----C- | ND - Common WS Event | | | |
| | Application | A--B | support@networkdepot... | 1 | | 0 Hr |

ABOUT INTRONIS MSP SOLUTIONS BY BARRACUDA

Intronis MSP Solutions by Barracuda is the first single-source vendor to combine security and backup solutions tailored specifically for managed service providers. Intronis enables MSPs to centrally deploy and manage a broad portfolio of services, protecting business-critical files, folders, email, applications, servers and networks — both locally and in the cloud — through a single-pane-of-glass management console. MSPs benefit from core PSA and RMM integrations, as well as a true partnership with Intronis, through fixed pricing plans and partner enablement tools that help MSPs accelerate growth and increase profits.